

TCVMD
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Re: 2025 Updates from Todd Creek Village Metropolitan District

Greetings TCVMD Customers,

We, your water service provider, write to you with a few TCVMD updates for the 2025 calendar year. First and foremost, our primary focus is to provide clean, safe drinking water and dependable customer service.

As an update to our customer service program, we are moving to electronic correspondence for all non-billing communications. Paper billing invoices will still be available. All homeowners are encouraged to sign up by filling out the notifications form on our website. Homeowner/occupant contact information is vital should an area emergency occur, and you can also opt-in to receive “Water Tips”.

On November 14, 2024, the TCVMD Board of Directors approved a new Rates & Fees Schedule. This schedule is effective January 1, 2025, and can be found in its entirety on our website under “Your Water” > “Rates & Fees”. This letter is a summary as it relates to your monthly bills. Please note that we bill on the final day of each month, due on the 15th of the following month. Therefore, the bill due January 15th is your bill from December 31, 2024, and has been billed according to the 2024 Rates & Fees Schedule.

Your 2025 water usage rates will remain the same as 2024. This is the cost of water usage billed per 1,000 gallons. Additionally, the Reserve Fee remains in place and is also unchanged from 2024. As a reminder, the Reserve Fee is a fee every customer is charged to fund large infrastructure repairs and updates to the system.

The Fixed Monthly Fee will rise slightly, approximately 3%, to continue to cover the costs of maintaining the system infrastructure and delivering water to your home. 2025 Fixed Monthly Fees are as follows:

Potable & Irrigation Service	Potable Service Only	Irrigation Service Only
\$59.50	\$43.75	\$15.75

The 2025 Conservation Fees will be calculated following the table below. The Conservation Fees help cover the overage cost of treating and distributing water to our customers when individual water usage is higher than the planned and allocated amount. These fees are also approximately a 3% increase from 2024.

¾" Tap Potable Water Usage:	Associated Fee:	¾" Tap Non-Potable Irrigation Water Usage:	Associated Fee:
Up to 4,999 gallons	\$0.00	Up to 9,999 gallons	\$0.00
5,000 to 5,999 gallons	\$7.75	10,000 to 14,999 gallons	\$9.25
6,000 to 7,999 gallons	\$12.35	15,000 to 19,999 gallons	\$20.10
8,000 to 9,999 gallons	\$15.45	20,000 to 24,999 gallons	\$29.35
10,000 to 14,999 gallons	\$47.90	25,000 to 34,999 gallons	\$38.65
15,000 to 19,999 gallons	\$58.75	35,000 to 44,999 gallons	\$38.65
20,000 to 24,999 gallons	\$68.00	45,000 to 54,999 gallons	\$47.90
25,000 and over	\$77.25	55,000 to 64,999 gallons	\$68.00
		65,000 and over	\$77.25

We highly recommend signing up for AutoPay through our online billing portal, InvoiceCloud. AutoPay, when using ACH/EFT information, incurs no fees for our customers. For assistance setting up your online account and/or AutoPay please contact the office. We are more than happy to help.

TCVMD employs a small, but dedicated staff. Emergency calls will be taken and/or returned 24 hours a day, every single day. Business hour correspondence can be directed to our general phone number, general email, or via the contact us page on our website. Being a small team, we cannot always answer the phone, but please leave us a message.

Office hours are Monday-Friday 8am-4pm unless otherwise posted. Todd Creek Village Metropolitan District holds regular Board meetings on the 2nd Thursday of every month at 2:00pm. These meetings are open to the public via Zoom and in-person.

Proud to be your water service provider,

TODD CREEK VILLAGE METROPOLITAN DISTRICT