

TODD CREEK VILLAGE

METROPOLITAN DISTRICT



Proud to be your area water provider

Plumber vs. Service Provider: Who Ya Gonna Call?

Where does ownership and responsibility divide along water, irrigation, wastewater, and sewer service pipelines? And in the event of a leak, how do you know who the responsible party is and who to call?

Todd Creek Village Metropolitan District owns, operates, maintains, and repairs the public parts of the water and irrigation systems, including the larger “main” pipelines that are generally located beneath the streets or other easements.

The property owner owns, and is responsible for, the water, irrigation, and wastewater pipelines from the mainline connections to and throughout their home. Many property owners are unaware that they own the pipes—called private service lines or laterals—that bring water into their homes and irrigation systems, and carry wastewater and sewage away.

Non Potable Water: The property owner is responsible for all lines after the water meter, which is usually located in the front yard, close to the sidewalk. Todd Creek Village Metropolitan District is responsible for the pipe between the meter and the public supply line (main) and for the meter (unless a customer tampers with the meter and breaks it).

Heritage Todd Creek: The City of Thornton is the service provider for sewer and they own, operate, maintain, and repair the public parts of the sewer system. Any questions related to sewer service or pipeline ownership and responsibility should be directed to the City of Thornton utilities department.

All that said, if you suspect there is a water leak in your home or you have a sewage backup due to clogged internal pipes, you should call a plumber. If, on the other hand, you notice a water geyser, or water pooling, and you suspect the water is coming from an underground water pipe, you should immediately call our emergency phone number (303) 637-0344. It is answered 24/7, 365 days a year.

For information about your water quality and much more, be sure to check the FAQ section of our website.

TRANSPARENCY NOTICE: *Board Meetings are held every 2nd Thursday at 2:00 pm at the Todd Creek Golf Club, 8455 Heritage Dr, Thornton, CO 80602. The public is always welcome.*



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VILLAGE

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