

TODD CREEK VILLAGE

METROPOLITAN DISTRICT

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VILLAGE

Proud to be your area water provider

Happy New Year!

We hope that everyone had a very joyful and fun holiday season, and that you are ready to jump into 2019 with a bang! We have some big goals for 2019.

To get the new year started off right, we are making it a priority to continue our efforts to improve our communications and customer service. To that end, we are focusing on some new initiatives here at the Todd Creek Village Metropolitan District office and we're excited to roll them out.

One of those initiative is helping our customers really get to know the people who serve you in the district. We want you to have a face to go with a name, and a better understanding of what the various team members do as it relates to not only the overall district functionality, but more specifically, how their role and responsibilities relate to your water service and overall customer experience.

Over the next several months we'll use this space to profile team members and address water delivery topics through the eyes of that individual responsible for working in that area of water delivery service.

Secondly, we are focusing on further strengthening our financial management. We want to ensure that we are doing what we can to reduce district costs while still maintaining a high standard of water delivery service for our customers. We are looking at new, more efficient infrastructure, as well as ways to improve and/or replace maintenance applications. **Our goal is to do everything possible to serve you, our customer, better, and to keep you informed along the way.**

We are proud to be your area water provider, and as always, we appreciate hearing from you—your feedback and ideas help us to better understand things from your perspective, and that helps us better serve your water delivery needs!

For more information about your water quality and much more, be sure to check the FAQ section of our website.

Transparency Notice: Board Meetings are held every 2nd Thursday at 2:00 pm at the District's office. The public is always welcome. Meetings are held at 10450 E. 159th Court, Brighton, CO 80602.



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