

TODD CREEK VILLAGE

METROPOLITAN DISTRICT

TODD CREEK
VILLAGE

Proud to be your area water provider

News You Can Use—Getting Ready for Winter and More...

As we head towards the end of irrigation season (generally considered late March through early November depending upon the weather) we want to provide some seasonal updates.

First, in order to keep the system working optimally during non-irrigation months, it must be flushed periodically to eliminate naturally occurring sediment build up. This is especially true with non-potable grade water coming from our supply reservoirs. Our system is built using zones and that allows us to easily isolate sections for maintenance and other operational activities. This includes the ability to periodically flush the system by individual zones.

We understand that the solution we use to flush the system can affect water features, ponds with fish, etc., and we want to make sure that we are doing everything we can to mitigate any negative impact as much as possible. To that end, we are working out a schedule to do maintenance flushing per zone and be able to provide advance notice to our customers in each affected zone via our website (www.ToddCreekVillage.org).

Speaking of our website, we are in the process of creating a new and improved site, launching we hope, later this month (October). Our goal with this new site is multi-faceted, but ultimately the purpose is to provide a platform to help us provide the best customer service possible for you. The new site will be much more agile and interactive, and will include:

- ◆ added and improved functionality
- ◆ more accessible information and resources
- ◆ timely updates and tips
- ◆ the ability for you to communicate and engage with us more easily, and a way for you to let us know the best way for us to directly communicate with you with the information you want, and in an emergency
- ◆ and more...

In the meantime, if you have any suggestions for what you might like to see included on our new website, please give us a call or drop us an email at ToddCreek@ToddCreekVillage.org.

For information about your water quality and much more, be sure to check the FAQ section of our website.

TRANSPARENCY NOTICE: Board Meetings are held every 2nd Thursday at 2:00 pm at the Todd Creek Golf Club, 8455 Heritage Dr, Thornton, CO 80602. The public is always welcome.



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