

TODD CREEK VILLAGE

METROPOLITAN DISTRICT

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VILLAGE

Proud to be your area water provider

You Asked: Understanding Your Water Bill, Part 1

We occasionally receive questions about reading and understanding the water bill, and what the fees cover. While there is information on our website, we thought we'd take this opportunity to get a little more in depth.

Q: What does the Fixed Monthly Charge on my bill cover?

A: The fixed monthly charge is a set monthly fee that covers overhead costs and maintenance of existing equipment and infrastructure required to deliver water in our service area. These costs are incurred before the first drop of water is delivered. Currently, most residential customers pay \$42.50 for potable service only, or \$57.75 for both potable and non-potable service.

Q: Why are there two Water Usage Fees on my bill?

A: The Potable Water Usage charge covers the water used inside the home or business. Potable water meets all state standards to be consumed by people and animals. Potable water is billed at \$6.23 per 1,000 gallons used.

The Non-potable Water Usage charge is for water used outside the home or business. This water is commonly referred to as Irrigation Water. The spigots attached to your home are part of the Potable Water Distribution System, NOT irrigation. All sprinkler systems are connected to the non-potable water distribution system and will be indicated with purple components and should also be marked clearly that it is not intended for drinking. Non-potable water is billed at \$5.72 per 1,000 gallons.

Q: How is the cost of my water usage figured?

A: Todd Creek Village Metropolitan District does not use a tiered system, so all water is billed at the base rate. Although your meters register usage down to 1/10th of a gallon, we bill at the 1,000-gallon level. This means that a read anywhere between 4,000 and 4,999 would register as 4 for billing purposes.

Q: When are meters read and when is my bill generated?

A: Usage billing amounts are based on reads done around the middle of each month. A Meter Read Calendar can be found on our website. We generate bills on the last day of each month and those bills are due by the 15th day of the following month. Customers can sign up for electronic copies of bills and electronic payments, including auto-pay, through our website.

All Rate, Fees and Charges can be found on Appendix A under "Your Water" at www.toddcreekvillage.org. Next month we'll take a look at the Conservation Charge on your bill, what it covers, and how it's figured.

Transparency Notice: Board meetings are held the second Thursday of each month at 2:00 pm via Zoom. The public is always welcome and encouraged to attend.



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