## TODD CREEK VILLAGE





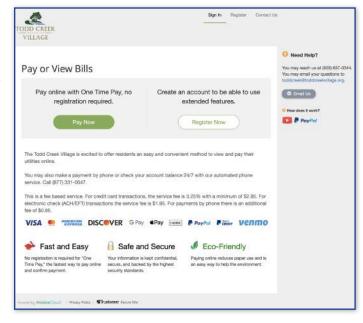
## Proud to be your area water provider

## New Online Payment System: InvoiceCloud

To better help us serve the needs of our customers, TCVMD has partnered with third-party payment processor *InvoiceCloud*. This new payment processor offers many more options for easily and securely paying your water bill in a convenient way that works best for you!

We've tried to make the transition to the new payment portal as easy as possible to access. If you were previously accessing the online payments portal via the link on our website, then you'll access the new portal the same way you are accustomed to. If you are new to online payments, simply go to www.toddcreekvillage. org and click on the blue "Pay Your Bill" button.

Alternatively, there is a link in the "District Information"



drop down menu on our website, or you can go directly to the portal using https://www.invoicecloud.com/ToddCreekVillage. Please note that depending upon your browser, if you were accessing the old online payment portal link via our website, you will need to clear your cookies and browsing history if you are still seeing the old welcome screen (the new portal welcome screen is pictured above—you should see "Powered by InvoiceCloud" in the bottom left corner).

As this is a completely different payment system, the data in the prior system has not been transferred. Any automatic payments arrangements set up through the old payment system will not carry over to the new system. It's important to note that InvoiceCloud does allow you to make a payment without registering, but you will need to register an account to sign up for automatic payments and access all of the features of the new system, including the automated phone service which allows you to check your balance 24/7.

Transparency Notice: Board meetings are held the second Thursday of each month at 2:00 pm via Zoom. The public is always welcome and encouraged to attend.



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